



ماسترز انترناشيونال للاستشارات
CONSULTANCY MASTERS INTERNATIONAL

— WWW.CMIEXCELLENCE.COM —

COMPANY PROFILE

Consultancy, Research and Excellence Center (CORE)
Talent, Skills, Knowledge Development Center (TASK)

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CORE

Partners in Sustaining Excellence Capacity

Consultancy, Research and Excellence Center

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About Consultancy, Research, and Excellence Center (CORE)



(CORE) is considered the consulting arm of Consultancy Masters International (CMI). The center is providing integrated consultation services that support both governmental entities and private sector organizations to achieve their corporate goals, in away that meet and exceed the Stakeholders expectations.

❖ In compliance with the corporate values of Consultancy Masters International (CMI), the (CORE) Center works in collaboration with its partners and customers to foresee the business' future and align with the partner's strategy to provide proactive consultation services that meet the goals of knowledge transfer, empowering human capital, and creating value to the partners keeping in line with the international criteria and best practices.

❖ As (CORE) center is considered one of CMI prominent centers, its ultimately focuses on providing services that are compatible with the governments vision and strategies. In such ecosystem, the work is performed in so different ways in order to provide the most appropriate human capital enablers and corporate capacities, which can contribute to maintaining a sustainable economy based on the knowledge, the key transformations, and the future foresight.

CEO, Dr. Emad Eddien Hussein



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CONSULTANCY MASTERS INTERNATIONAL



Dr. Emad Eddien Hussein

emadkna@gmail.com

www.dremadhusein.com



UAE: +971 50 266 4646

U.K: +44 7 4444 5555 6

- Fellow of the Chartered Institute of Arbitrators (FCIArb), London.
- A CEDR Accredited Mediator, London.
- Member of the Institute of International Law, Paris.
- International Practicing Arbitrator and has been appointed Chairman of the arbitration committee, and individual arbitrator in several commercial and civil disputes.
- Accredited Practicing Arbitrator at Abu Dhabi Commercial Conciliation & Arbitration Center, Dubai International Arbitration Center (DIAC), Abu Dhabi Global Market (ADGM), Saudi Center of Commercial Arbitration (SCCA), as well as in several other corporate centers regionally and internationally.
- Practicing Arbitrator at arbitration committees, International Chamber of Commerce, Paris.
- Listed Arbitrator at the Cairo Regional Centre for International Commercial Arbitration (CRCICA).
- Accredited Mediator at the Panel of Investors Dispute Settlement Center (IDSC), Cairo. Legal Consultant in negotiation, mediation, contract management, and mechanisms of Alternative Dispute Resolution (ADR).
- Expert and Chief Assessor accredited by the European Foundation for Quality Management (EFQM), Brussels, Belgium.
- Accredited EFQM Licensed Trainer, Belgium & CKM Instructor KMI, USA.
- Trained more than 12,000 government work leaders in the Middle East and the Gulf region in the areas of arbitration, mediation, leadership, and corporate excellence.
- Writer who has legal, social, and literary interests, and wrote on several topics of Alternative Dispute Resolution, corporate excellence, and travel writing.
- Writer of a weekly article in Al-Roya newspaper published in the UAE (2018-2021) as well as in Al-Ittihad Newspaper, UAE, (2015-2018).
- The author of “Zayed and The Excellence” published by the National Archive; “UAE Scenes”, published by the Ministry of Culture; “Journeys and Reflections”; “Before you Blink Back”, and currently under publication “the Future of Mediation in Commercial and Civil Dispute Resolution”.

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Consultancy, Research and Excellence Center (CORE) Services

Consultancy, Research and Excellence Center (CORE) Services



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Corporate Excellence



Corporate Development



Strategy Development and Management



Cooperate Performance Management



Corporate Governance



Developing Operational Procedures Standard



Quality Management Systems



Programs and Projects Management



Building Human Capital Capabilities



Benchmarking and Best Practices

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Consultancy, Research and Excellence Center (CORE) Key Projects

List of the Projects & Partners - UAE



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Key Projects executed by CORE Center

	Project	Entity/ Partner
1	Qualifying for Applying International Corporate Agility Standard	Abu Dhabi Police GHQ
2	Strengthening corporate, competitive and leadership capabilities in the field of corporate excellence	Federal Authority for Identity and Citizenship
3	Building and developing the strategic framework system in the area of institutional excellence	Abu Dhabi Fund for Development, Abu Dhabi
4	Rehabilitation of the Customer Service Center according to the criteria of the Emirates Government Service Excellence Program	Al-Ain Distribution Company
5	Building, rehabilitating and approving a specification and a distinguished social responsibility management system	External Areas Police Directorate, Abu Dhabi Police GHQ
6	Building a Real Estate Dispute Resolution Center System	Department of Urban Planning and Municipalities, Abu Dhabi
7	Evaluation of the Leadership Award categories	Abu Dhabi Police GHQ
8	Implementation of the final evaluation according to the EFQM model	Sheikh Saqr Program for Government Excellence
9	Qualification for the Commitment to Excellence Certificate, Committed to Excellence, and Known for Excellence	National Archives
10	Qualification for the Certificate of Committed to Excellence from the European Foundation for Quality Management - EFQM (C2E)	<ul style="list-style-type: none"> • Police Attaché Office in London • Police Attaché Office in Washington
11	Implementation of Accredited Quality Systems	IT Management Department, Abu Dhabi Police GHQ
12	Implementation of Accredited Quality Systems	Education Department, Abu Dhabi Police GHQ

List of the Projects & Partners - UAE



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Key Projects executed by CORE Center

	Project	Entity/ Partner
13	Implementation of approved quality systems in social responsibility	Education Department, Abu Dhabi Police GHQ
14	Implementation of approved quality systems	Police Attaché Office in London
15	Implementation of approved quality systems	Training Department, Abu Dhabi Police GHQ
16	Application of approved quality systems in testing and calibration laboratories	Medical Services Department, Abu Dhabi Police GHQ
17	Survey the opinions of employees, stakeholders, and customers	Department of Private Security Companies
18	Experimental evaluation of the application of the European Foundation for Management Model	Sheikh Saqr Program for Government Excellence
19	Self-assessment and Gap Analysis	<ul style="list-style-type: none"> • General Directorate of Human Resources - Abu Dhabi Police GHQ • Human Resource Planning Department - Abu Dhabi Police GHQ • General Directorate of Human Resources –Abu Dhabi Police GHQ • Human Resource Planning Department - Abu Dhabi Police GHQ
20	Qualification for Emiratisation Award	
21	Qualification for the Leadership Development Award at the Global Business Empowerment Conference, New Zealand	Training Department - Abu Dhabi Police GHQ
22	Qualification for HH Interior Minister Excellence Award	Training Department - Abu Dhabi Police GHQ

List of Major Consulting Projects and Partners in the Gulf Region



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Key Projects executed by CORE Center

	Project	Entity/ Partner
1	Strategic Planning for Rashid Initiative	Solaiman bin Abdulaziz Al-Rajhi Foundation, Riyadh, Saudi Arabia
2	Strengthening the institutional capacity of the Human Resources Development Fund	Human Resources Development Fund, Riyadh
3	Qualification of organizational units to obtain a quality certificate	Presidency Agency for the Affairs of Masjid al-Haram, Mecca, Saudi Arabia
4	Qualification of organizational units to obtain a quality certificate	Presidency Agency for the Affairs of the Prophet's Mosque, Madinah
5	Review and translation of the investment strategy in Qassim, Saudi Arabia	Qassim Chamber, Saudi Arabia
6	Promoting a culture of corporate excellence at the operational and leadership levels	The General Secretariat of the GCC, Riyadh - Saudi Arabia
7	Project to update the framework for evaluating private schools and qualifying school assessors	Ministry of Education, Muscat, Sultanate of Oman



TASK

Empowering Talents and Inspiring Leaders

Talent, **S**kills & **K**nowledge Development Center

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About Talent, Skills, and Knowledge Development Center (TASK)



Consultancy Masters International through **TASK** center seeks to add value to the training process, in order to enhance the investment in human capital. Therefore, TASK adopts new mechanisms in relation to the content and the training methodology to cope up with the modernization and corporate development and to benefit from the cumulative balance of the company's specialized and integrative experiences in Europe.

- ❖ **TASK** Center offers training programs and provides multiple trainers and experts specialized in training and corporate development programs.
- ❖ Courses accredited by the prominent organizations are provided in accordance with the best international practices.

- ❖ **TASK** Center keeps pace with the latest developments in the field of training worldwide through implementing the modern training mechanisms in numerous disciplines, including human capital development, corporate excellence, and personal skills development.

What Distinguishes Talent, Skills, and Knowledge Development Center (TASK)?



TASK's training strategies are based on understanding the customer's goals, expectations, and needs, then it defines the goals of training (the targeted levels) and key performance indicators (KPIs).

TASK helps the customer to identify the skills gaps and assign targeted and appropriate competency levels to groups of employees, enabling us to lay out a clear path for how to achieve the desired strategic objectives of the training process, and ensure its success.

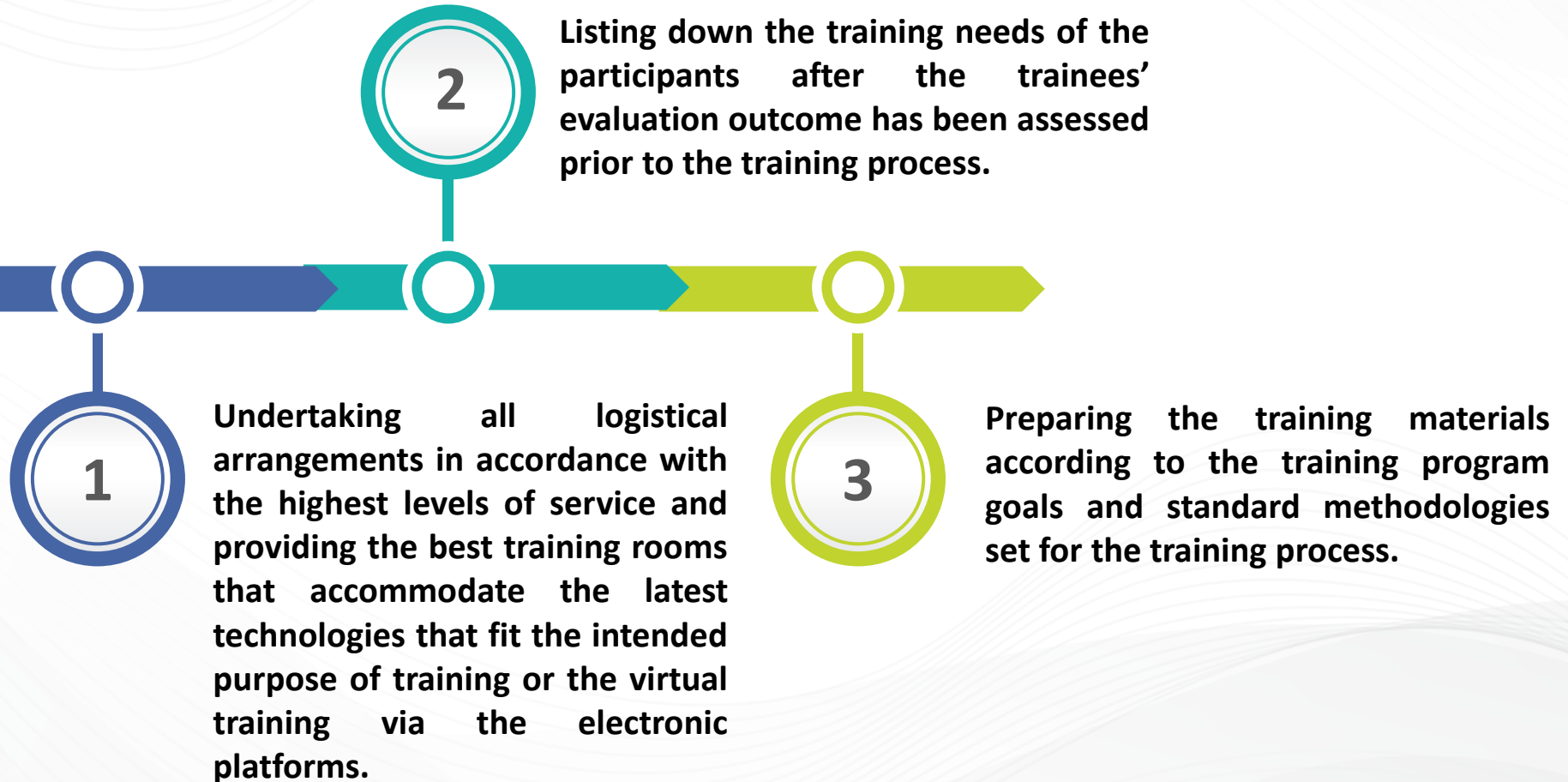
Based on the identified objectives, we design practical solutions, consult on the challenges facing the organization related to the training needs of employees, and identified skills gaps, and then make recommendations about the training solutions that enable achieving the desired goals.

We continuously monitor and analyze the results, propose solutions, and creative ideas to motivate the trainees towards developing their abilities and ensure acknowledging the feedback after each training event.

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Training and Development Stages

Pre-Training Process



The effective on-site follow up for each trainee individually to ensure that the training program goals have been met and the knowledge has been transferred according to the day-to-day objectives set for the training.

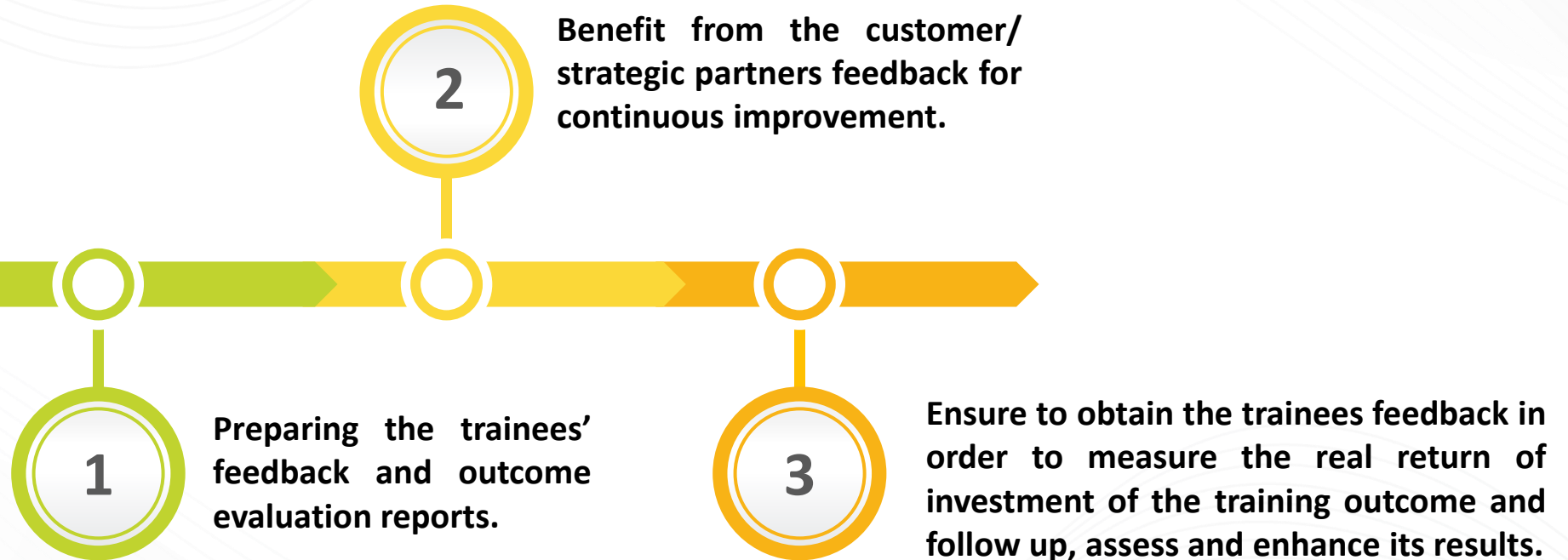
During Training

1

Ensure that the designated training environment complies with the training program and daily training agenda.

2

Post-Training Process



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TASK Programs / Programs provided by TASK

Some TASK Programs

J2E

**Journey to
Excellence**

L4E

**Leaders for
Excellence
Level 1**

L4E

**Leaders for
Excellence
Level 2**

IAT

**Internal
Assessor
Training**



**Strategic
Planning
Programs
and Strategy
Preparation
Skills**



**Human
Resources
Programs
(Polarization -
Management -
Development)**

ISO

**ISO -
18001 /
14001 -
9001**



**Internal
Auditor**

**Lead
Auditor**



**Administrative
Training
Programs**



**Medical
Training
Programs**



**Security
Training
Programs**



**Financial,
Procurement,
Contracts and
Negotiation
Programs**



**Training
Programs in
the areas of
Safety Health
and Safety**



**Technology
and
Information
Security
Programs**



**Specialized
and
Technical
Programs**

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TASK Key Achievements

TASK Key Achievements

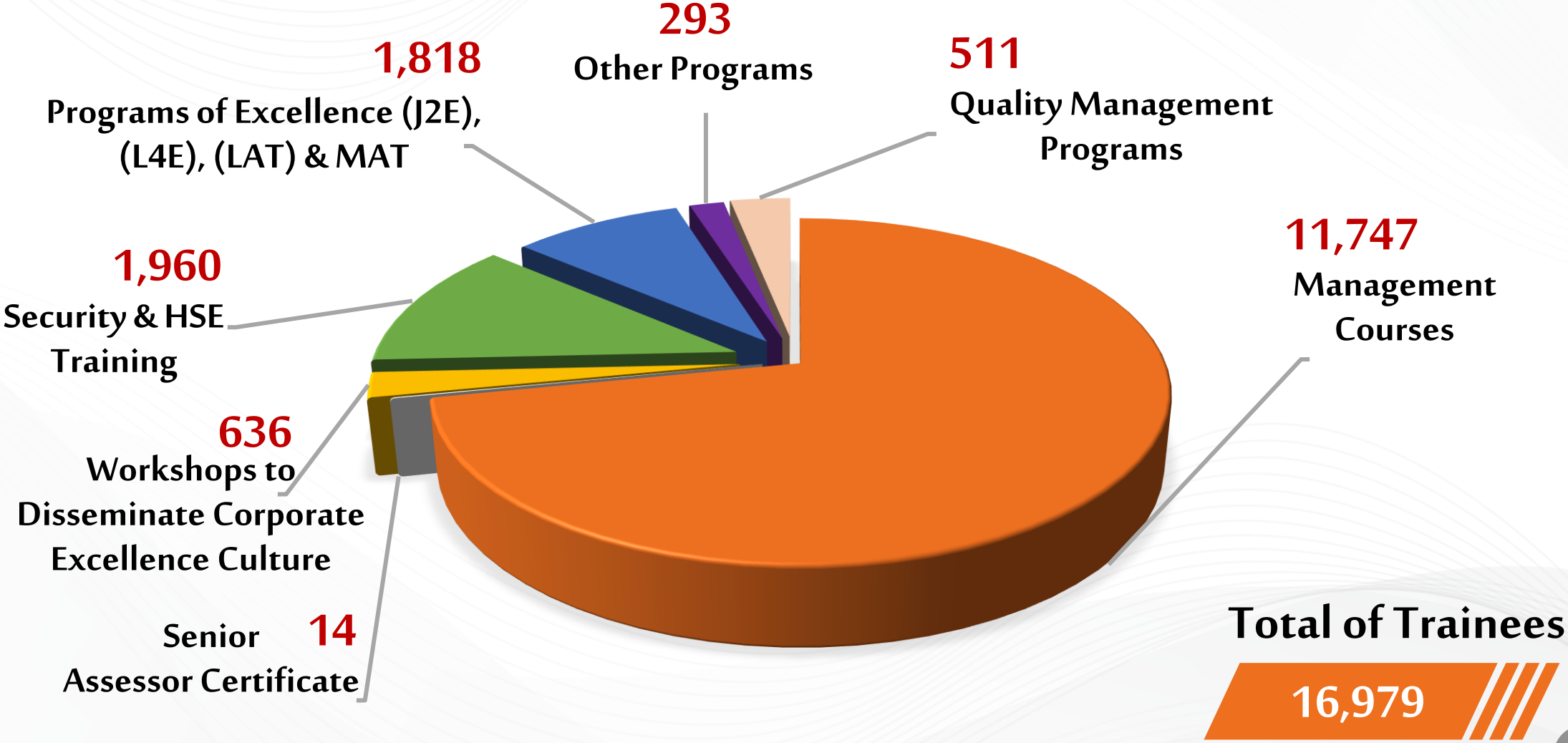
TASK Key Achievements

1	Empowering 11,747 trainees in Management Courses in the United Arab Emirates and the GCC countries.
2	Empowering 511 trainees in Quality Management Programs.
3	Training and qualifying more than 293 certified assessors, according to the European Foundation of Quality Management specifications (EFQM).
4	Training and qualifying 1,818 trainees in the “Journey to Excellence” (J2E) and “Leaders for Excellence” (L4E) courses according to the European Foundation of Quality Management specifications (EFQM).
5	Training of 1,960 trainees in the Security, HSE, and Medical training.
6	Training 14 Certified Lead Assessors (MAT).
7	636 trainees in workshops to raise the awareness and promote the culture of Corporate Excellence.
8	Training 350 arbitrators (within the fellowship programs of the Chartered Institute of Arbitrators FCI Arb), mediator, reformer, and conciliator in civil and commercial disputes in the UAE and Saudi Arabia.
9	Obtaining the certificate Committed to Excellence “C2E” awarded by the European Foundation of Quality Management.
10	Winning the first place in providing training and development services at the Abu Dhabi Police GHQ and the Department of Economic Development in the Emirate of Abu Dhabi.
11	Receiving numerous letters of thanks and appreciation from customers and strategic partners for our outstanding performance.

TASK Achievements in Numbers



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CORE & TASK Partners and Achievements



During a working discussion seminar entitled "Innovation in the Judicial Work" for the heads of the Federal Courts of the United Arab Emirates, Ajman - 25 November 2015

Photo Album of Partnerships and Achievements



At the conclusion of the first partners' forum held under the title "Partners of Excellence" with the leaders of the "Weapons and Explosives Training Institute", Abu Dhabi Police, June 24, 2014



At the conclusion of the Proactive Excellence Program for police operation managers in Abu Dhabi, November 18, 2015

Photo Album of Partnerships and Achievements



His Excellency Major General Khalifa Hareb Al Khaili, Assistant Undersecretary for Nationality, Residency and Ports Affairs at the Ministry of Interior, honoring "CMI" Group, at the conclusion of the "Innovation Management: The Key to Sustainable Leadership", Abu Dhabi - 23 November 2015



At the conclusion of the Corporate Excellence Course for the Police Academy leaders, Abu Dhabi, May 7, 2015

Photo Album of Partnerships and Achievements



During the workshop "Innovation Management: The Key to Sustainable Leadership" for Nationality, Residency and Ports Affairs - Ministry of Interior, Abu Dhabi, November 23, 2015

Photo Album of Partnerships and Achievements



At the conclusion of the workshop of the experimental assessment skills of traffic leaders in "7 Star Traffic" program, the Traffic and Patrols Department, Al Ain, November 2014



At the conclusion of the "Journey of Excellence" course at the General Secretariat of the Cooperation Council for the Arab States of the Gulf (Group 10) Riyadh - during the period from 27 to 28 January 2016

Photo Album of Partnerships and Achievements



At the conclusion of a training course in corporate excellence for the leaders of the Municipality of the Holy Capital – Mecca - December 3, 2014



Certificate of Acknowledgment and Appreciation
from the General Directorate of Residency and
Foreigners Affairs Abu Dhabi - July 2016



Certificate of Acknowledgment and Appreciation from
the Department of Citizenship, residency and Ports,
Ministry of Interior, UAE, June 2016



A certificate of thanks and appreciation from the General Command of Abu Dhabi Police GHQ as an ideal partner of excellence - December 2012



A certificate of thanks and appreciation from Abu Dhabi Police GHQ for the best representative of Abu Dhabi service providers, November 2011



Certificate of Appreciation and Appreciation
from the Abu Dhabi Department of Economic
Development - January 2010

Certificate of thanks and appreciation from the Department
of Economic Development for providing support services
and corporate development, Abu Dhabi - April 2013

Photo Album of Partnerships and Achievements



Certificate of Acknowledgment and Appreciation from the Continuing Education Center of the United Arab Emirates University, Abu Dhabi, November 2017



Certificate of Acknowledgment and Appreciation from the Continuing Education Center of the United Arab Emirates University, Abu Dhabi, September 2017

Photo Album of Partnerships and Achievements



A certificate of thanks and appreciation from Abu Dhabi Police in the Commander-in-Chief Excellence Award 2019 Abu Dhabi, September 2019



A certificate of thanks and appreciation from the Ministry of Education for a coursework on the Evaluation and Classification of Private Schools, Muscat, October 2018



A certificate of thanks and appreciation from
the Federal Authority for Identity and
Citizenship, Abu Dhabi, December 2019



A certificate of thanks and appreciation from
the Federal Authority for Identity and
Citizenship, Abu Dhabi, December 2019

Thank You

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Contact:

Dr. Emad Eddien Hussein - CEO

00971 (50) 2664646

emadkna@gmail.com

projects@cmiexcellence.com



@CMIExcellence



www.cmiexcellence.com

www.dremadhusein.com

