



رواد التميز الإداري الدوليون
Corporate Excellence
Masters International

CORE CENTER

Consultancy, Research and Excellence Center



Partners in Sustainable Excellence





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CORE is the consulting arm of Corporate Excellence Masters International (**CMI**). The center offers integrated consultancy services enabling your organization, whether it is a government or private entity, to achieve its respective organizational objectives and to exceed your expectations.

Committed to and inspired by **CMI's** core values; **CORE** has been instrumental to many partners success in overcoming business and managerial challenges. Similarly quality of services and deliverables is an uncompromised principle at **CORE**. Moreover, knowledge transfer and empowerment of your employees and young professionals constitute another value proposition offered by **CORE**.

Since **CORE** is part of **CMI** which is based in Abu Dhabi – UAE; **CORE** has carefully aligned its service offerings to the **UAE's** vision **2021** and Abu Dhabi Vision **2030**. This has been achieved in many ways to fuel and supply the required individual and organizational capacity to create and maintain a knowledge-based, sustainable economy in Abu Dhabi in particular and the **UAE** in general.









Service Offerings:



- Organizational Development
- Corporate Excellence
- Strategy Development and Management
- Corporate Performance Management
- Corporate Governance
- Business Process Management
- Quality Management Systems
- Program and Project Management
- Human Capital
- Benchmarking and Best Practice



Offered Services

Description

Corporate Excellence

- Implementation of the EFQM Excellence Model
- External and Mock Assessment
- Development and setup of internal and industry excellence awards
- Self-Assessment and feedback reporting
- Corporate Health Check for Excellence

Organizational Development

- Organizational structures and functional charts
- Organizational structure redesign and re-alignment
- Defining and re-defining functional charts
- Developing and implementing change enablement programs
- Preparing authority manuals
- Preparing job and role descriptions

Strategy Development and Management

- Developing corporate strategy
- Review and update corporate strategy
- Setup strategy management offices
- Aligning corporate strategy to business lines and functions
- Developing and updating operational plans



Corporate Performance Management

- Balanced scorecard implementation
- Setting and determining performance measures (KPIs) and targets
- Cascading corporate performance objectives to individual organizational units and employees

Corporate Governance

- Designing and developing governance framework and model
- Implementing Governance framework and model
- Governance assessment and evaluation

Business Process Management

- Aligning business processes to strategy
- Planning , documenting , implementing and improving business processes
- Developing business processes performance measures and KPIs
- Business processes health check
- Developing standard operating procedures

Quality Management Systems

- Setting and developing Quality Management Systems (ISO 9001 and other quality standards)
- Documenting ISO 9001 requirements
- Setting up and designing Quality Management Offices
- Quality Management Representatives coaching and mentoring.
- Implementing ISO 9001:2008,
- Implementing ISO 29990, ISO 17025 & ISO 15189



Program and Project Management

- Setting up and designing Program Management Offices (PMO)
- Implementing and improving POMs
- Executing strategic projects

Human Capital

- Developing and implementing talent development and management programs
- Preparing human capital oriented HR policies and procedures
- Human capital health check and feedback reporting
- Career development and planning
- Succession planning and management
- Training and development planning
- Developing and implementing employee performance management programs
- Training Impact Assessment

Benchmarking and Best Practices

- Defining benchmarking strategy, scope , processes and predetermined outcomes
- Planning and managing of benchmarking visits and reporting.
- Supporting organizations on sighting, customizing and implementing best practices



Key Clients



- Abu Dhabi Police
- Ministry of Interior – Private Security Business Department
- National Security Institute
- Emirates Identity Authority
- Department of Economic Planning Abu Dhabi
- Sheikh Saqr Government Excellence Program



Success Stories / Example of Recent Consulting Projects:



Project	Client
Developing and updating Strategic Framework	<ul style="list-style-type: none"> • Private Security Business Department - PSBD
Preparation & Assessment for ISO9001:2008 Surveillance Audit	<ul style="list-style-type: none"> • IT Department – ADP • Education Department - ADP
Developing Strategic Framework	<ul style="list-style-type: none"> • National Security Institute - NSI
Mock EFQM Assessment	<ul style="list-style-type: none"> • Sheikh Saqr Program for Government Excellence - SSPGE
Final Assessment (EFQM)	<ul style="list-style-type: none"> • Sheikh Saqr Program for Government Excellence - SSPGE
Building Internal Capacity	<ul style="list-style-type: none"> • London Police Attaché's Office – ADP
Building Internal Capacity	<ul style="list-style-type: none"> • Washington Police Attaché's Office - ADP
Building Internal Capacity	<ul style="list-style-type: none"> • Paris Police Attaché's Office - ADP
Building Internal Capacity	<ul style="list-style-type: none"> • Sydney Police Attaché's Office - ADP







Contact Details



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