



Consultancy, Research and Excellence Center - (CORE)

Overview of CORE Center



CORE is the consulting arm of Corporate Excellence Masters International (CMI). The center offers integrated consultancy services enabling your organization, whether it is a government or private entity, to achieve its respective organizational objectives and to exceed your expectations.

Committed to and inspired by **CMI's** core values; **CORE** has been instrumental to many partners success in overcoming business and managerial challenges. Similarly quality of services and deliverables is an uncompromised principle at **CORE**.

Moreover, knowledge transfer and empowerment of your employees and young professionals constitute another value proposition offered by **CORE**.

Since **CORE** is part of **CMI** which is based in Abu Dhabi – UAE; **CORE** has carefully aligned its service offerings to the **UAE's** Vision **2021** and Abu Dhabi Vision **2030**. This has been achieved in many ways to fuel and supply the required individual and organizational capacity to create and maintain a knowledge-based, sustainable economy in Abu Dhabi in particular and the **UAE** in general.



Service Offerings:



- Organizational Development
- Corporate Excellence
- Strategy Development and Management
- Corporate Performance Management
- Corporate Governance
- Business Process Management
- Quality Management Systems
- Program and Project Management
- Human Capital
- Benchmarking and Best Practice

1. Corporate Excellence

- Implementation of the EFQM Excellence Model
- External and Mock Assessment
- Development and setup of internal and industry excellence awards
- Self-Assessment and feedback reporting
- Corporate Health Check for Excellence

2. Organizational Development

- Organizational structures and functional charts
- Organizational structure redesign and re-alignment
- Defining and re-defining functional charts
- Developing and implementing change enablement programs
- Preparing authority manuals
- Preparing job and role descriptions

3. Strategy Development and Management

- Developing corporate strategy
- Review and update corporate strategy
- Setup strategy management offices
- Aligning corporate strategy to business lines and functions
- Developing and updating operational plans

4. Corporate Performance Management

- Balanced scorecard implementation
- Setting and determining performance measures (KPIs) and targets
- Cascading corporate performance objectives to individual organizational units and employees

5. Corporate Governance

- Designing and developing governance framework and model
- Implementing Governance framework and model
- Governance assessment and evaluation

6. Business Process Management

- Aligning business processes to strategy
- Planning , documenting , implementing and improving business processes
- Developing business processes performance measures and KPIs
- Business processes health check
- Developing standard operating procedures

7. Quality Management Systems

- Setting and developing Quality Management Systems (ISO 9001 and other quality standards)
- Documenting ISO 9001 requirements
- Setting up and designing Quality Management Offices
- Quality Management Representatives coaching and mentoring.
- Implementing ISO 9001:2008,
- Implementing ISO 29990, ISO 17025 & ISO 15189

8. Program and Project Management

- Setting up and designing Program Management Offices (PMO)
- Implementing and improving POMs
- Executing strategic projects



Offered Services

Description



9. Human Capital

- Developing and implementing talent development and management programs
- Preparing human capital oriented HR policies and procedures
- Human capital health check and feedback reporting
- Career development and planning
- Succession planning and management
- Training and development planning
- Developing and implementing employee performance management programs
- Training Impact Assessment

10. Benchmarking and Best Practices

- Defining benchmarking strategy, scope , processes and predetermined outcomes
- Planning and managing of benchmarking visits and reporting.
- Supporting organizations on sighting, customizing and implementing best practices



الفعالية والكفاءة

المخرجات = بناءة
المخرجات = البناءة
← الفاعلية = صحت (Do the Thing Right)

المخرجات الفعالية
المخرجات المطلوبة

CMI
تشجيع ماسترز للتدريب
Change Masters International Training

تشجيع ماسترز الدولي للتدريب (CMI) ترحب بالمشاركين
وتتمنى لهم فعالية تدريبية مثمرة

Welcoming the Participants

مست
المال
HUMAN
CELLENCE

U.A.E.
171 2 676 8335

معايير القيادة (تحويل المكتبات الى ثمار ونتائج)

معايير القيادة (تحويل المكتبات الى ثمار ونتائج)

نموذج التميز الأوروبي EFQM

R A D A R

القيادة
الاستراتيجية
العملاء
الشركاء والموردين
المجتمع والبيئة

CR
PR
SR
BR

نتائج التميز
نتائج العملاء
نتائج الشراكات
نتائج المجتمع

القيادة
الاستراتيجية
العملاء
الشركاء والموردين
المجتمع والبيئة



EFQM Awareness Workshop – November 2013

Some of CORE's Projects



Offered Services	Client
Qualifying for the Joint Commission International Accreditation (JCIA)	<ul style="list-style-type: none"> ● Medical Services Administration – Abu Dhabi Police GHQ
Building Internal Capacity & Developing Strategic Framework	<ul style="list-style-type: none"> ● Police Attaché Office in London ● Police Attaché Office in Washington ● Police Attaché Office in Sydney ● Police Attaché Office in Paris
Implementing the Balance Scorecard (BSC) System	<ul style="list-style-type: none"> ● Training Administration – Abu Dhabi Police GHQ
Updating and Developing Strategic Framework	<ul style="list-style-type: none"> ● Private Security Business Department (PSBD)
Enhancing Internal Operations & Procedures	<ul style="list-style-type: none"> ● Private Security Business Department (PSBD) ● National Security Institute (NSI)
Developing the Emiratization Strategy	<ul style="list-style-type: none"> ● General Directorate of Human Resources – Abu Dhabi Police GHQ ● Department of Human Resources Planning – Abu Dhabi Police GHQ
Developing the Work Mechanisms of the Emiratization Section	<ul style="list-style-type: none"> ● General Directorate of Human Resources – Abu Dhabi Police GHQ ● Department of Human Resources Planning – Abu Dhabi Police GHQ

Some of CORE's Projects



Offered Services	Client
Developing Websites & e-Services	<ul style="list-style-type: none">● IT Department – Abu Dhabi Police GHQ
Designing the Enterprise Resources Planning (ERP) System	<ul style="list-style-type: none">● Private Security Business Department (PSBD)● National Security Institute (NSI)
Undertaking the Project Management of Building and Implementing the ERP System	<ul style="list-style-type: none">● Private Security Business Department (PSBD)● National Security Institute (NSI)
Reviewing the Management Information System & Following-up on the Emiratization Process in a way that supports the General System	<ul style="list-style-type: none">● General Directorate of Human Resources – Abu Dhabi Police GHQ● Department of Human Resources Planning – Abu Dhabi Police GHQ
Spreading the Emiratization Culture	<ul style="list-style-type: none">● General Directorate of Human Resources – Abu Dhabi Police GHQ● Department of Human Resources Planning – Abu Dhabi Police GHQ